



# New England Electric Railway Historical Society

## POLICIES AND PROCEDURES



**SUBJECT: COVID-19 Guest Policies**

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**Issue Date: June 2, 2020**

**Revision Date: April 25, 2022**

As pandemic conditions continue to change, the following are Seashore Trolley Museum's COVID-19 policies at the beginning of our 2022 operating season.

This document will be updated and our policies will change if state or federal mandates change this season. If additional conditions change before we are able to update this document, notices will be posted on our social media pages, at the museum entrances and inside the Museum Store with these updates. Thank you for your patience and understanding, and we hope you enjoy your visit at the world's first and largest electric transit museum in 2022!

As of April 18, 2022, TSA security directive 1582/84-21-01 no longer is in effect and face coverings are now optional anywhere on museum property and onboard the trolleys. Those who feel more comfortable wearing face coverings should continue to do so. If groups or families would like to be socially distanced onboard the trolleys, please let the conductors know prior to boarding and the museum will do their best to accommodate.

Windows on all enclosed trolleys will continue to be opened prior to each ride for ventilation. When possible, the internal and external doors to the Exhibit Room will also be opened for ventilation when the HVAC system is not in use.

The CDC and the State of Maine have relaxed expectations around the frequency of sanitizing high-touch areas. Trolleys operating for the general public will continue to be cleaned at the beginning of each operating day. The Visitors Center, including restrooms and high-touch areas, will continue to be cleaned on a regular basis, daily.

The Restoration Shop gallery is now open to members and guests. A hand sanitizing station is available in the gallery. Hand sanitizing stations are also positioned at the entranceways of Riverside and Highwood Carhouses.

If COVID-19 conditions at the Museum or in Maine change and capacity restrictions are put back in place, only Eventbrite ticketholders are guaranteed entry on the date of their pre-purchased ticket/s.

On the day of your visit, if you or a guest in your group can answer "yes" to the following questions, we ask that you not purchase tickets or visit the Museum at this time. If you have already purchased tickets, we will be happy to transfer your tickets to another day, and no extra fees will be charged.

- Do you feel ill or have you been caring for someone who is ill?
- In the past two weeks, have you been exposed to anyone who tested positive for COVID-19?

By purchasing tickets to visit the museum, you and all guests in your group accept and agree to adhere to our COVID-19 policies as written, and understand your risk visiting any businesses during this pandemic, including the Seashore Trolley Museum.

For questions or suggestions, please contact our Executive Director at (207) 967-2800 x101 or [director@trolleymuseum.org](mailto:director@trolleymuseum.org).

**For Seashore Volunteers and Employees:** Regardless of your vaccination status, if you notice another guest in close vicinity to you is wearing a mask, out of common courtesy for that individual/s, please mask up in their presence.